

## EDUCATION

<b>Khoury College of Computer Sciences , Northeastern University</b>	Seattle, WA
• M.S. in Computer Science	Expected 12/2022
<b>College of Science &amp; Engineering , University of Minnesota - Twin Cities</b>	Minneapolis, MN
• M.S. in Industrial Engineering - Data Analytic track	12/2020
— GPA 3.51	
— 2018 UMN Industrial and Systems Engineering Merit Fellowship	
<b>College of Science &amp; Engineering , University of Minnesota - Twin Cities</b>	Minneapolis, MN
• B.S. in Mathematics, double majored in Statistics	05/2018
— GPA 3.77, with Distinction	

## COURSEWORK

<b>Computer Course Emphasis:</b> Algorithm Design, Data Mining, Reinforcement Learning , Machine Learning, Natural Language Processing, Database
<b>Mathematics Course Emphasis:</b> Optimization, Stochastic Modeling(emphasized on Markov Decision Process), Statistical Learning, Nonparametric Statistic Methods
<b>Operation Research Course Emphasis:</b> Dynamic Inventory Control, ICU Discharge Policy Design, Lean Process
<b>Portfolio:</b> <a href="http://zitaoshen.rbind.io">zitaoshen.rbind.io</a> <a href="#">Click here for website</a>

## SKILLS

**Programming :** Access, AWS, Azure, Apache Atlas, AMPL, C, C++, CSS, DVC, Docker, CPLEX, EXCEL, Google Cloud (Big Query), Hive, Hackolade, HTML, Hadoop, Java, JavaScript, LONDO, MongoDB, Mathematica, MATLAB, Python (PyTorch, TensorFlow, spaCy, Dask), PowerPoint, R, React, React Native, SAS, SQL, Tableau, Word

## WORK & INTERNSHIP

<b>Machine Learning Engineer Intern</b>	05/2021–08/2021
<i>Seagate</i>	<i>Remote</i>
– Wrote a Python data cleaning script for multiprocessing million of internal text documents.	
– Set up a docker container for pre-training a large BERT-based language model with Data Vision Control (DVC), PyTorch, and CUDA.	
– Designed, built, and deployed a hard drive reliability control machine learning pipeline in a KNIME server for real-time factory production. The evaluation metric was improved by 22% by comparing it with the baseline model.	
– Built a LightGBM model pipeline for real-time hard drive quality control, and the recall, evaluation metric, reached 0.93 on test data.	
<b>Data Modeling Engineer Intern</b>	10/2020–12/2020
<i>MilliporeSigma</i>	<i>Remote</i>
– Wrote a python script for collecting, generating metadata information into configuration files to improve the internal data category	
– Constructed several data modeling schemas from Hive by using Hackolade and Python	
– Using Python package Dask to implement scalable parallelized machine learning models and wrote internal Dask tutorial documents.	
<b>Nature Language Processing Research Assistant</b>	05/2020–12/2020
<i>Zhang's Health Informatics Research Lab</i>	<i>University of Minnesota</i>
– Using Natural Language Processing with Deep Learning method to label two million jobs, in term of skill types, job complexity and value chain phases, based on the related job descriptions.	
– Designing annotation pipeline and implementing automated annotation tasks on Amazon Mturks with AWS service	
– Building machine learning and deep learning models, such as Bi-LSTM and BERT, to extract lifestyle exposures of Alzheimer patients from textual clinical records	
<b>Graduate Research Assistant</b>	03/2018–09/2019

1. Topic: Promotion strategy for a service firm with delay sensitive customers. [Click here for website.](#)
  - Gathered, cleaned and organized large data file with over 100,000 restaurants' service information from Yelp's review and Google Map by using R and SQL
  - Quantified and visualized Yelps' customers' review by text mining in R
  - Built a Two-Stage Least Square Regression models to verify the proposed Queueing Model. The R-squared reached 79%.
2. Topic: Queueing model's application on blockchain transaction
  - Collected, cleaned and visualized bitcoin historical network activity and mempools' daily transactions in SQL
  - Built a rule-based classifier to distinguish bitcoin historical events by using R. The prediction reached 87% accuracy

**Program Evaluator**

09/2017-03/2018

*SMART Learning Commons*

University of Minnesota

- Suggested and led the first-time formal evaluation on measuring the success of SMART Learning Program by studying and analyzing survey data in R. [Click here for website](#)
- Built a predictive model (ordinary logistic regression) to predict daily students' length of visiting based on interested KPIs
- As result, this evaluation's results has been integrated into mentor training, by emphasizing the importance of the length of service time

**Statistical Consultant Volunteer**

02/2017-03/2017

*Undergraduate Statistics Club & Project for Pride in Living*

University of Minnesota

- Analyzed data to study current residents' housing preference for a local NGO, Project for Pride in Living, based on their offered housing types, location, and other elements in Excel and R
- Cooperated with a cross-functional team and hosted weekly meeting between the team and the organization

**PROJECTS****Wells Fargo Campus Analytics Challenge 2020 (Awarded with Finalist + Grand Prize)** [Click here for website](#) 07/2020

- Proposed a novel hybrid classification model (Neural Networks + LightGBM) to classify imbalanced binary labels
- This mode had an outstanding performance with averaged F1 score-0.96 on the testing data among hundreds run.
- The project was awarded with Finalist (8 out of 28) + Grand Prize (4 out of 28).

**Ethereum Loan Market Study**

12/2019-04/2020

- Worked in a cross-functional team in an Agile environment for a Fintech startup, DeFiner
- Deployed a data pipeline for collecting Twitter user's data on Ethereum with AWS Lambda and S3, and implemented a sentimental analysis to relate with the fluctuation of the Ethereum loan market in Python. The R-squared reached 83%.
- Set up a Tableau's dashboard to visualize and track critical indicators of Ethereum loans' markets, such as borrowing, loan, and liquidation. The dashboard was praised and adopted as a showcase inside the company

**Improving the Repositioning Operation for Bike Rental System** [Click here for website](#)

03/2019-05/2019

- Designed and compared dock-based bikes' and dock-less' inventory rebalancing strategy under a large-scale service network, in the term of a potential mismatch between rental/return demand
- Formulated the problem as a Markov Decision Process model based on the parameters generated from a local public bike company's service record in R
- Implemented a simulation on checking proposed policy's performance in MATLAB. The proposed policy reduced the percentage of mismatch by 32%

**Optimizing Intensive Care Unit Discharge Decisions Policy for Burn Units** [Click here for website](#)

03/2019-05/2019

*Project for Stochastic Dynamic Optimization*

University of Minnesota

- Designed demand-driven ICU discharge policies for burn units by describing the process as a Markov Decision Process
- Compared with several proposed discharging polices, included ranking patients based on different medical cost metrics, by implementing related simulation studies in Python

**PUBLICATION**

- Zitao Shen\*, Yoonkwon Yi\*, Anusha Bompelli, Fang Yu, Yanshan Wang, and Rui Zhang. 2020. Natural Language Processing Methods to Extract Lifestyle Exposures for Alzheimer's Disease from Clinical Notes. HealthNLP 2020 (\*first author)
- Ruoyan Kong, Ruobing Wang, Zitao Shen. 2021. Virtual Reality System for Invasive Therapy .2021 IEEE Conference on Virtual R
- Zitao Shen\*, Dalton Schutte\*, Yoonkwon Yi\*, Anusha Bompelli, Fang Yu, Yanshan Wang, and Rui Zhang. 2021. Classifying the Lifestyle Status for Alzheimer's Disease from Clinical Notes Using Deep Learning with Weak Supervision. BMC Medical Informati

## TEACHING EXPERIENCE

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### Graduate Teaching Assistant

09/2018–05/2020

*Department of Industrial and Systems Engineering*

*University of Minnesota*

- Assisted for graduate-level IE lean process and stochastic modeling courses, including mentoring, lecturing, grading, and clerical help
- Host and led weekly office hour and end-of-semester review sessions
- Used R markdown and Latex to design weekly homework solutions and R tutorial handouts

### Peer Learning Consultant

09/2017–05/2018

*SMART Learning Commons*

*University of Minnesota*

- Tutored college students about college-level math and statistics for 5 hours per week
- Used Mathematica, R studio and IntelliJ IDEA to answer students' questions, and teach them how to use the software

## LEADERSHIP & VOLUNTEER WORK

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### International Student Consultant

06/2018-08/2018

*College of Science & Engineering*

*University of Minnesota*

- Offered consulting service about the college life to new international students during the college orientation
- Set up two new online-based surveys to collect students' feedback on their orientation experience

### International Buddy Program Mentor

08/2016-12/2016

*International Student and Scholar Services Global Programs*

*University of Minnesota*

- Helped new International students to adapt to the new environment quickly
- Set up a daily communication channel via emails and phone calls to help to resolve students' issues remotely with effectiveness